

COLLECTION IN THIS CART BEGINS APRIL 1ST, 2015

PLACEMENT GUIDELINES – Carts were delivered to the preferred collection location. Only the designated Hilltopper carts will be collected.

PLACEMENT TIPS

- Make sure the arrows on the lid are pointing out toward the street.
- Carts should be placed out at the end of your driveway approximately 1 foot from the road edge. Do not place your carts in the street!
- Carts must be placed at least 3 feet from obstacles such as utility poles, mailboxes, trees or parked cars.
- Position the cart on as level of a surface as possible.
- When carts were delivered, they were placed in the most ideal location for service. Please place the carts in the same location each week for collection.

COLLECTION TIPS

- Please have the carts out by 5 a.m. on your designated collection day.
- All trash must fit inside the cart. Additional trash outside of cart will not be picked up.
- Lids need to be closed to a substantial degree.
- In winter, clear a place at your collection point so the cart sits flat. Carts will **not** be collected if placed on a snow bank.
- Carts need to sit on a level surface.

CART CARE & OTHER INFORMATION

- Each cart is stamped with a number that is specifically assigned to your address. If your cart is stolen, Hilltopper will attempt to locate it using the serial number. If they do not succeed, the replacement fee of \$80 will apply.
- **Do not** permanently mark or spray paint on carts; it will be considered graffiti. The carts are the property of Hilltopper Refuse and Recycling Service Inc.
- **Do not** take carts with you when you move. The carts are the property of Hilltopper and are assigned to each street address via the serial number.

DAMAGED CARTS:

- If the collection truck damages the carts or damage occurs from normal wear and tear, Hilltopper Refuse & Recycling Service Inc. will repair or replace the cart at no charge to you.
- Damage resulting from negligence or abuse by the resident will be the responsibility of the resident.
- Replacement fee for the cart is \$80.

ADDITIONAL CARTS:

- If you consistently have an overflowing cart, you may rent an additional cart directly from Hilltopper Refuse & Recycling Service Inc.
- The Resident will be billed directly from Hilltopper for the additional service. Cost will be the same as Hilltopper charges your community.
- Only Hilltopper issued carts will be collected.
- Billing is done annually with services paid for in advance of collection to receive collection.
- Call Hilltopper for more information and pricing details at 783-6727.

OLD CAN COLLECTION:

- Hilltopper will provide a roll-off container at a location to be announced for collection of old metal garbage cans. All metal cans collected will be recycled.
- Old plastic garbage cans will also be collected in a separate roll-off container at a location to be announced. The old plastic garbage cans will be landfilled.
- Old garbage can collection will run from April 1st – 15th, 2015.
- Check the Village website for location of old can collection: www.holmenwi.com

RECYCLING

Recycling collection in your community has not changed. Please refer to your "2015 Recycler" for recycling information. Any questions, please contact the Village of Holmen or check our website.

Village of Holmen: 526-4336

Website: www.holmenwi.com